

RUBBER CARE & WARRANTY GUIDE

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Thank you for using **SIGNATURE 'FLEXO' RUBBER FLOORING**. Now that your Signature Rubber flooring has been installed, to gain the best results over the period of its warranted life, maintenance forms an important part of achieving the best possible appearance retention capabilities.

Signature rubber flooring should always be maintained in clean and polished condition. The surface of the flooring should be kept free of grease, gasoline, paint, paint thinner, solvents, mineral oils, alkaline substances, bleaching agents and other harmful chemicals. In case of spillage, the flooring must be cleaned of such substances immediately. To avoid scratching, heavy furniture should not be dragged on the flooring. When installed with Signature Acrylic Rubber Flooring Adhesive, the flooring must not be exposed to excessive moisture or water and if such is the case, flooring must be vacuum dried immediately. As a precaution against accidental damage, rubber flooring installations should be done when all other decorating trade activities are completed.

As a part of the installation process, your new Signature rubber flooring should have undergone the following initial cleaning process.

INITIAL CLEANING

You must allow at least 24 hours for complete adhesive cure prior to initial wet cleaning of Signature 'Flexo' Rubber Flooring.

- Sweep the floor clean.
- Prepare a neutral floor cleaning solution (pH of 7-8). Signature recommends the use of a combination cleaner and maintainer (similar to Diversey 'View Quick') during the break-in period using a recommended detergent mixed in warm water. For light to moderate soil, the dilution ratio is usually 4 liquid mls per litre of warm water (see the detergent manufacturer's recommendation).
- Apply the solution with a deck brush or with a nylon or rayon mop. Allow the solution to stand for five minutes.
- Scrub after 5 minutes.
Use a single or double brush floor scrubbing machine.
Use a 22 gauge flagged nylon bristle brush, bassine brush or microfiber cleaning pad suited to the wet

scrubbing machine. Scrubbing RPM should not exceed 350.

- Wet vacuum or mop up the solution.
- Rinse with cold water and then remove all water.

FINAL FINISH - RUBBER FLOORING

Once the floor has been cleaned and properly rinsed, Signature Floorcoverings recommend the following process to provide a low maintenance and visually appealing flooring surface. The level of maintenance needed to have your Flexo Rubber floor is entirely dependent upon the frequency of traffic and your commitment to the desired appearance level.

MATTE FINISH

Dry buff with a bassine brush on an approved buffing machine. No sealer or polish is required, or recommended with this process. This process will provide the floor with a 'natural' low gloss' or 'matte' finish. These processes will not add chemicals that adversely affect the Indoor Environment Quality of your facility and compliment your Flexo Rubber's green credentials.

Note: Harsh chemicals can affect your floor's appearance. Signature Floorcoverings Pty Ltd strongly recommend that 'stripping' agents and similarly harsh chemicals are never used on Flexo Rubber flooring.

WET CLEANING PROCESS

Sweep the floor.

Prepare a 'neutral ph' (7-8) detergent mixed in warm water. For light soil, the dilution ratio is usually 1 to 100 ratio of detergent to warm water. Please consult the chemical manufacturer's recommendations.

Apply the solution with a nylon or rayon mop. Allow the solution to stand for five minutes. If an automatic scrubber is used, apply the solution with the machine.

Scrub the wet surface with a deck brush or automatic scrubber with the vacuum turned off.

Remove the solution with a mop or wet vacuum or with the scrubbing machine with the vacuum turned on.

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For added lustre, dry buff using a bassine brush after the flooring thoroughly dries (at least 2-3 hours).

CAUTION:

DO NOT use strong solvent cleaners such as Lestoil, Top Job, Pinesol or similar products.

NEVER use gasoline, turpentine or acetone!

DO NOT use black, brown, green, blue, pads!

DO NOT use cleaning and polishing machines that exceed 350 RPM!

DO NOT apply acrylics, waxes or top coating.

Removing Scuff Marks

Scuff marks on your Rubber floor surface are usually caused by dragging heavy items like furniture or sliding shoes across the floor. Generally, these can be just wiped away. If you are having any difficulties in getting these off, we suggest the following: Add eucalyptus oil to a damp cloth and wipe scuff marks to remove any residue.

Note: DO NOT use a solvent or ammonia-based cleaner, either in liquid or powder form.

DO NOT use steam apparatus to clean your floor, as this may cause damage to the surface.

Avoid Paints, bitumen, acids, chemicals, dyes and shoe polish. These can discolour your floor. Don't leave spills on your floor for extended periods of time. Remove stains quickly with a damp cloth.

Entrance mats

A proper clean-off zone is strongly recommended. It will reduce the soiling of the flooring by as much as 70%. Entrance mats, when properly serviced, can effectively remove any abrasive and foreign materials from foot traffic and cut down on tracked in water. Where possible, prevent dirt from reaching the floor. A suitable barrier matting system will help prevent soiling and abrasive material from entering a building and make maintenance easier.

Regularly clean the clean-off zone so that it functions optimally. Prevent fibres from the clean-off mat from running or adhering together with dirt. As far as possible, remove sand and adherent dirt such as chewing gum using a spray or gum remover. Replace the clean-off mat in time to ensure an optimally functioning dirt entrapment zone.

Avoid rubber or latex backed mats as these may leave stains.

Protection of sliding furniture

Good protective caps that have a sufficiently large support surface, possibly a hinge to ensure a straight contact between the furniture item and the flooring, and are made of a non-absorbent material to prevent the ingress of moisture and dirt.

Plasticiser Migration

Rubber mats and rubber tips used on furniture and chairs can cause discolouration. Rubber backed mats and shoe polish can permanently stain your floor. Rubber soled shoes left for extended periods of time can also migrate into the surface.

Gouging or scratching

Ensure furniture with sharp or small feet are fitted with suitable end caps or glides to distribute the weight evenly. Similarly, a protective material such as felt can be fitted to prevent marking from constantly moving furniture. To avoid damage when moving heavy objects such as refrigerators, lift or slide them into position on a sheet of particle board, masonite or plywood.

General Warranty Conditions

Goods furnished by Seller shall conform to the product description for such goods. All first quality goods are warranted to be free from defects in material and workmanship at the time of shipment for a period of one year from installation. Signature products are warranted to be free from defects in material and workmanship at the time of shipment. Written notice of any claimed defect must be received by Signature within one year after the date of installation. SIGNATURE FLEXO RUBBER FLOORING tiles are further warranted against excessive wear when properly installed under normal usage in recommended applications for a period of FIFTEEN (15) years and for a period of five (10) years on treads. Seller shall convey good title to Buyer. Seller further warrants its rubber flooring products against excessive wear for the period of time specified in its Limited Wear Warranty Statement for the respective goods. Colour shade may vary from printed illustrations or samples. Seconds or irregular materials are sold as is without warranty as to quality in any respect.