

CAREPLUS WARRANTY

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This limited warranty applies only to purchasers of CarePlus products for indoor commercial installations. This limited warranty is valid only provided the carpet has been installed and maintained in the specified commercial location in accordance with the recommended installation methods.

WEAR

Signature Floorcoverings warrants that the carpet will not lose more than 10% of its surface pile weight from abrasive wear for a period of 15 years. By abrasive wear is meant fibre loss from the carpet through normal abrasion, not crushing or flattening of the carpet pile in any area, nor due to abnormal usage of the carpet.

STATIC PROTECTION

Signature Floorcoverings warrants the carpet will not give static discharges in excess of 3.5 KV for a period of 15 years when tested in accordance with the AATCC Test Method #134-2001 for electrostatic propensity.

EDGE RAVEL

Signature Floorcoverings warrants that the carpet will not edge ravel at the seams for a period of 15 years. All seams must be trimmed correctly and sealed with properly applied seam sealer.

ZIPPERING

Signature Floorcoverings warrants that the designated carpet will not zipper or develop continuous pile runners for a period of 15 years. This portion of the warranty protects against zipping regardless of the average tuft bind properties, under dry or wet conditions as it might be during cleaning.

MOISTURE MANAGEMENT

Signature Floorcoverings warrants that carpets finished with the CarePlus MB backing will keep liquids above the pre-coat layer for a minimum of 24 hours as tested in accordance with the British Spillage Test method and the 10,000 Moisture Impact Penetration requirements for a period of 15 years.

DELAMINATION

Signature Floorcoverings warrants that the carpet will not delaminate for a period of 15 years. Chair pads are not required, but recommended for optimum textural performance.

In the event of a dispute, Signature Floorcoverings must be allowed access to the facility where the carpet is installed and sample material may be sent to an independent testing authority to ascertain conformity to the applicable standard. The results of these tests will be considered final as well as conclusive. If a dispute arises out of or relates to this limited warranty, or the breach thereof, and if said dispute cannot be settled through direct discussions, the parties agree to first endeavour to settle the dispute in an amicable manner by mediation rendered by and agreed independent body.

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LIMITATIONS

This warranty does not include:

1. Disfigurement or damage caused by abnormal use or any damage to the carpet not arising out of a defect to the carpet. For example, the warranty does not cover tears, burns, cuts, acts of vandalism, installation on stairs or damage resulting from improper cleaning methods, or damage in transit or any other cause beyond the manufacturers' control.
2. Abuse by any athletic equipment such as roller skates, ski boots, or golf shoes.
3. Differential fading due to light exposure, shading, pile crush, dye lot differences, and soiling.
4. Any condition that would have had a visible defect upon inspection prior to installation.
5. Any condition resulting from other than ordinary wear, or from any use for which the product was not designed.

**Signature Floorcoverings reserves the right to update this document at any time and without prior notice. This document is current at the time of printing. For the latest version please refer to our website or contact our office on 1800 150 554.*